

PUBLIC REPORT • WCAG 2.2 LEVEL AA

ACCESSIBILITY AUDIT

How Garage measures up against the Web Content Accessibility Guidelines, what we found, what we fixed, and what still falls short.

THE SHORT VERSION

We audited every page of Garage against WCAG 2.2 level AA in July 2026. Every barrier we rated as blocking or serious **has been fixed**. The small number of remaining issues are listed in this report, with our plan for each.

A UTILITY HAS NO STEP AT THE DOOR

Garage is a local secondhand marketplace, and we describe it as a neighbourhood utility. A utility that only works for people with good eyes, a steady hand and a mouse is not a utility. So accessibility is not a compliance exercise for us — it is the product working as described.

Our target is **WCAG 2.2 level AA** — the Web Content Accessibility Guidelines published by the W3C, at the level most legislation and public-sector standards reference — across the entire site, on phones and desktops, in both the light and dark themes.

FOUR PASSES, EVERY PAGE

- **Automated checks** — the axe-core engine, run over every page at phone and desktop sizes, in both themes, signed out and signed in, including open dialogs and sheets. Automated tools catch roughly a third of real barriers, so this was the floor, not the audit.
- **Code review** — a manual pass over every custom control (our select menus, the suburb search, photo galleries, chat, dialogs and sheets), checking the semantics and keyboard behaviour that assistive technology depends on.
- **Contrast measurement** — every text and interface colour pairing computed against the WCAG contrast formulas, in both themes, rather than eyeballed.
- **Keyboard passes** — the site driven with no mouse at all: dialogs, menus, forms, photo galleries and the checkout-adjacent flows.

56PAGE × SIZE × THEME
SWEEPS**0**WCAG A/AA FAILURES
REMAINING IN
AUTOMATED CHECKS**55**ISSUES FOUND AND
FIXED**8**KNOWN ITEMS
REMAINING, LISTED
HERE

The automated sweep is part of Garage's release checks: a change that introduces a new WCAG A or AA failure waits until it is fixed. This report will be refreshed whenever the audit is repeated.

FIFTY-FIVE FIXES, IN PLAIN WORDS

Grouped by what they mean for you rather than by WCAG clause. Every item below shipped in July 2026.

If you use a keyboard

- Every dialog and bottom sheet now holds keyboard focus while open, closes with Escape one layer at a time, and hands focus back where you were. Nothing on the site is reachable only by mouse or touch.
- Listing cards now show a visible focus ring as you tab through them — previously the ring was invisible on every card.
- Photo reordering when you list an item now works with arrow keys, not just drag. Photo galleries open, zoom and close from the keyboard.
- A skip link now jumps keyboard users straight past the header, and focused controls are never hidden behind the fixed bars.

If you use a screen reader

- Bottom sheets gained a real close button — previously the only ways out were invisible to assistive technology.
- The category and suburb pickers now announce the option you are on. Previously you chose in silence.
- New chat messages, offer updates, error messages and confirmations are now announced as they happen. Error messages no longer vanish on a timer.
- Chat bubbles now say who sent them, unread counts say what they count, photos carry descriptions, and every page has a proper title and heading.

If you see the site differently

- Every text and control colour now meets its WCAG contrast floor in both themes — including muted captions, error text, the price-drop stamp and the keyboard focus ring, all of which previously fell short.
- Sold, pending, price-drop and delivery information all carry text or a distinct shape rather than colour alone (the one remaining exception is in the table overleaf).
- Zoom is never blocked, the layout reflows down to 320 pixels without sideways scrolling, and the reduced-motion setting stops every animation.

If you use touch

- The controls in money flows — accepting an offer, going back out of a chat, the map, chips and menus — now meet a 44-pixel touch floor on touch screens, well past the 24-pixel WCAG minimum.
- Anything that works by dragging also works without dragging.

KNOWN LIMITATIONS

Found by the same audit, judged lower-impact, and kept on the list until they are fixed. Being listed here is a commitment, not a shrug.

ITEM	STATUS
When you pick a star rating in a review, the chosen stars differ from unchosen ones by colour only.	To be fixed
Order status changes (paid, posted) update the page without a spoken announcement.	To be fixed
Some sign-up errors are announced but would serve better shown beside the field they belong to.	To be fixed
A few of the smallest labels (tab captions, photo counters) sit at the legibility floor and are being lifted to a larger minimum.	Under review
The "add to home screen" invitation card can briefly overlap focused content near the bottom of the screen.	To be fixed
On a listing page, a screen reader meets a section heading before the page's title in reading order.	To be fixed
The category picker doesn't yet jump to an option as you type its first letters, the way native menus do.	To be fixed
At very narrow sizes the layout clips rather than scrolls if content ever overflows — nothing does today, and it is re-checked at every release.	Watched

Screen-reader passes with VoiceOver (macOS and iOS) run as standing checks alongside this list; anything they find is fixed and reflected here.

TELL US. A PERSON READS EVERY MESSAGE.

If any part of Garage does not work with your eyes, ears, hands or assistive technology, we want to know about it. Write to us at [getgarage.com.au/contact](mailto:feedback@getgarage.com.au) — pick "request a feature", then "accessibility", or just say it in your own words. It lands in front of a person, not a queue. Tell us what you were trying to do and what got in the way; naming the technology you use helps but is not required.

Whatever the form calls it, a barrier is treated as a defect, not a feature request: anything that blocks a core journey is fixed with the same urgency as any other outage.

ABOUT THIS REPORT

Audit conducted July 2026 against WCAG 2.2 level AA, covering getgarage.com.au in full — browsing, search, listings, selling, messaging, offers, accounts and settings — at 390 px and 1280 px, in the light and dark themes, signed out and signed in. Published by Garage Marketplace Pty Ltd (ABN 69 700 370 172). The current version of this report is always linked from getgarage.com.au/accessibility.

